

To: All Student and Prospective Student Bulletin
 From: Five Branches University

RE: Consumer Information

In compliance with the Department of Education's Student Right-to-Know and Higher Education Opportunity Act, all colleges and universities receiving Title IV funds are required to report various points of information to students, employees and prospective students.

Below is a chart of the different types of consumer information and a brief description of each item and its location in our publications and/or website. To obtain or review documents describing accreditation, approval, or licensing, please contact Gina Huang Director of Students Services at (408) 260-0208 x 211 or sjstudentservices@fivebranches.edu.

If you have additional questions, please contact the following departments during campus office hours (Monday - Friday, 9am - 5pm):

- Financial Aid, Santa Cruz Campus: Mecca Matilda, Director of Financial Aid (finaid@fivebranches.edu)
- Financial Aid, San Jose Campus: Daryl Cullen, Director of Financial Aid (sjfindaid@fivebranches.edu)
- San Jose Campus Director: Gina Huang, Director of Student Services (sjstudentservices@fivebranches.edu)
- Santa Cruz Campus Coordinator: Kim Pfister, Student Services Consultant (kpfigster@fivebranches.edu)
- Institutional Compliance: Ron Zaidman, CEO & President (president@fivebranches.edu)

Consumer Information Disclosures:

Disclosure	Description	Location
Program Disclosure Information	Details on career information, total tuition, books/supplies, graduation rates, # of students graduated with loan debt, median loan debt and employment rate for all of programs.	1. DTCM / MTCM Catalog: http://www.fivebranches.edu/dtcm-mtcm/admissions-masters/984 2. DAOM Catalog: http://www.fivebranches.edu/doctorate-daom/doctorate-admissions/4772 3. Program Performance Fact Sheets: http://www.fivebranches.edu/five-branches-university/mission/4095 4. Gainful Employment: http://www.fivebranches.edu/five-branches-university/mission/4095 5. Licensure: http://www.fivebranches.edu/student-life/register/120
Campus Security Report	Details the number and types of crimes, if any, by campus committed on campus and/or within the institution's Clery geography in the past calendar year as required by federal law.	Annual Security Report: http://www.fivebranches.edu/wp-content/uploads/Academic-Year-2015-2016-CSR-15Nov.pdf
Graduation Rate	The percentage of MTCM and DAOM students by campus who have completed the program in the prior reporting year.	Program Performance Fact Sheets: http://www.fivebranches.edu/five-branches-university/mission/4095
Drug and Alcohol Prevention	Information on drug and alcohol prevention as well as campus policies regarding both.	Annual Security Report: http://www.fivebranches.edu/wp-content/uploads/Academic-Year-2015-2016-CSR-15Nov.pdf

FERPA – Family Education Rights and Privacy Act	Federal regulations protecting student academic and educational records (access, consent, directory information, amendments, etc.)	University’s FERPA Policy: http://www.fivebranches.edu/student-life/register/623
Student Body Diversity	Campus population; gender and ethnicity head counts	Student Body Diversity: http://www.fivebranches.edu/five-branches-university/mission/4095
Vaccination Policy	Health evaluation and vaccination requirements	1. DTCM / MTCM Admissions: http://www.fivebranches.edu/dtcm-mtcm/admissions-masters/41 2. DAOM Admissions: Not Applicable
Copyright Policy	University policy regarding the illegal distribution or use of copyrighted material	Illegal Distribution of Copyrighted Materials: http://www.fivebranches.edu/student-life/student-services/108
Voter Registration	Information on State and National election deadlines; notice of availability of Voter Registration forms in campus financial aid office.	Voter Registration Information: http://www.fivebranches.edu/five-branches-university/mission/4095

General College Information:

Disclosure	Location
School Accreditation and Approvals	1. Institutional and Program Accreditation: http://www.fivebranches.edu/five-branches-university/mission/4091 2. DTCM / MTCM Catalog: http://www.fivebranches.edu/dtcm-mtcm/admissions-masters/984 3. DAOM Catalog: http://www.fivebranches.edu/doctorate-daom/doctorate-admissions/4772
Resources for Students with Disabilities	Accommodations and Support Policy: http://www.fivebranches.edu/student-life/student-services/107
Costs of Attendance (current tuition and fees, including cost of books and supplies, room and board, applicable transportation costs, and any additional/related program costs).	1. DTCM / MTCM Tuition and Fees: http://www.fivebranches.edu/dtcm-mtcm/admissions-masters/45 2. DAOM Tuition and Fees: http://www.fivebranches.edu/doctorate-daom/doctorate-admissions/50
Description of Campus Facilities	1. DTCM / MTCM Catalog: http://www.fivebranches.edu/dtcm-mtcm/admissions-masters/984 2. DAOM Catalog: http://www.fivebranches.edu/doctorate-daom/doctorate-admissions/4772
List of Faculty and Instructional Personnel	1. DTCM / MTCM Faculty Listing: http://www.fivebranches.edu/dtcm-mtcm/master-program-faculties/539 2. DAOM Faculty Listing:

	http://www.fivebranches.edu/doctorate-dao/daom-faculty/5539
Staff Directory Information for Student Financial Assistance or General Inquiries	University Directory: http://www.fivebranches.edu/info-link/173

General Financial Aid Information:

Disclosure	Location
Need-based and non-need-based Federal Financial Aid available to students	<ol style="list-style-type: none"> 1. DTCM / MTCM Financial Aid FAQs: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/63#faq_9 2. DAOM Financial Aid FAQs: http://www.fivebranches.edu/doctorate-dao/daom-financial-aid/4290
Need-based and Non-need based state and local aid programs, school aid programs and other private aid programs that are available	<ol style="list-style-type: none"> 1. DTCM / MTCM Financial Aid FAQs: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/63#faq_9 2. DAOM Financial Aid FAQs: http://www.fivebranches.edu/doctorate-dao/daom-financial-aid/4290
How to apply for Financial Aid and how eligibility is determined	<ol style="list-style-type: none"> 1. DTCM / MTCM Financial Aid FAQs: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/63#faq_9 2. DAOM Financial Aid FAQs: http://www.fivebranches.edu/doctorate-dao/daom-financial-aid/4290
The rights and responsibilities of student Financial Aid recipients	<ol style="list-style-type: none"> 1. DTCM / MTCM Financial Aid Policies: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/2703 2. DAOM Financial Aid Policies: http://www.fivebranches.edu/doctorate-dao/daom-financial-aid/4292
Return of Title IV Financial Aid	<ol style="list-style-type: none"> 1. DTCM / MTCM Return Title IV: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/2703 2. DAOM Return of Title IV: http://www.fivebranches.edu/doctorate-dao/daom-financial-aid/4292 3. DTCM / MTCM Catalog: http://www.fivebranches.edu/dtcm-mtcm/admissions-masters/984 4. DAOM Catalog: http://www.fivebranches.edu/doctorate-dao/doctorate-admissions/4772
How and when Financial Aid will be disbursed	<ol style="list-style-type: none"> 1. DTCM / MTCM Financial Aid FAQs: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/63#faq_9 2. DAOM Financial Aid FAQs: http://www.fivebranches.edu/doctorate-dao/daom-financial-aid/4290

<p>Terms and Conditions for In-School Deferments</p>	<ol style="list-style-type: none"> 1. DTCM / MTCM In-School Deferment: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/724 2. DAOM In-School Deferment: http://www.fivebranches.edu/doctorate-daom/daom-financial-aid/4296
<p>The necessity of loan repayment and required loan entrance and exit counseling</p>	<ol style="list-style-type: none"> 1. DTCM / MTCM Financial Aid Policies: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/2703 2. DAOM Financial Aid Policies: http://www.fivebranches.edu/doctorate-daom/daom-financial-aid/4292
<p>Criteria for measuring Satisfactory Academic Progress and how a student who as failed to maintain satisfactory progress can re-establish eligibility for Federal Financial Aid</p>	<ol style="list-style-type: none"> 1. DTCM / MTCM Financial Aid Policies: http://www.fivebranches.edu/dtcm-mtcm/financial-aid/2703 2. DAOM Financial Aid Policies: http://www.fivebranches.edu/doctorate-daom/daom-financial-aid/4292